



**VETERANS AFFAIRS CANADA (VAC)
PROGRAM OF CHOICE (POC) 03 – AUDIO (HEARING) SERVICES
BENEFIT GRID CHANGES – ALL PROVINCES**

April 2016

Veterans Affairs Canada (VAC) wishes to advise you of the following changes to the benefit codes for Program of Choice (POC) 03 – Audio (Hearing) Services.

EFFECTIVE JANUARY 1, 2016

New Codes

CODE	DESCRIPTION	COMMENTS
322405	Cerumen Removal (Left Ear)	Dollar Limit: \$40
		Pre-authorization Required: MAC
		Prescriber: CA, HP
		Frequency: 1/1 CY
322408	Cerumen Removal (Right Ear)	Dollar Limit: \$40
		Pre-authorization Required: MAC
		Prescriber: CA, HP
		Frequency: 1/1 CY
327092	Cochlear Implant Processor Replacement	Pre-authorization Required: MAC
		Prescriber: CA
		Frequency: 1/4 CY

Code Changes

CODE	DESCRIPTION	COMMENTS
321733	Fees - Home Visit Fees	Dollar Limit: \$60
		Pre-authorization Required: Same
		Prescriber: Same
		Frequency: 5/1CY
		Note: If services are provided in the client's place of residence, (i.e. home, hospital, nursing home, etc.), then the provider will be entitled to a fee for each home visit to a maximum of five (5) visits. This additional fee must be pre-authorized. This authorization can be obtained in conjunction with the authorization for the hearing aid(s), and will only be granted if it is not medically possible for the client to travel to the provider's place of business. In addition, only one home visit fee will be paid per civic address.

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Terminated Codes

CODE	DESCRIPTION
321734	Fees - Dispensing Fee - Analog - Left
321735	Fees - Dispensing Fee - Analog - Right
327005	Options - Passive Filter with Trimmer or Switch - Left
327007	Options - Passive Filter with Trimmer or Switch - Right
327009	Options - Active Filter with Trimmer or Switch - Left
327010	Options - Active Filter with Trimmer or Switch - Right
327023	Options - Canal - Left
327024	Options - Canal - Right
327025	Options - Mini Canal - Left
327026	Options - Mini Canal - Right
327027	Options - Low Profile - Left
327029	Options - Low Profile - Right
327030	Options - CIC - Left
327032	Options - CIC - Right
327835	Non Programmable- Digital - BTE - Intermediate - Left
327837	Non Programmable- Digital - BTE - Intermediate - Right
328305	Repairs - Analog - 12 Month Warranty - Left
328307	Repairs - Analog - 12 Month Warranty - Right
328310	Repairs - Programmable - 12 Month Warranty - Left
328315	Repairs- Programmable - 12 Month Warranty - Right
328331	Fees-Dispensing Fee - Digital-Non-Programmable - Left
328333	Fees-Dispensing Fee - Digital-Non-Programmable - Right
600442	Hearing Aid Analog - Left
600443	Hearing Aid Analog - Right

EFFECTIVE MAY 1, 2016

New Code

CODE	DESCRIPTION	COMMENTS
330190	Wireless Accessories	<p>Dollar Limit: N/A</p> <p>Pre-authorization Required: MAC</p> <p>Prescriber: N/A</p> <p>Frequency: 3/4 CY</p> <p>Note: Clients who have received hearing aids prior to the implementation of the Agreement dated 01 May 2016 and who are not eligible for replacement of hearing aids are eligible for 3 accessories including wireless accessories under this benefit code. Clients who have received a hearing aid (monaural order) after the implementation of the Agreement dated 01 May 2016 are eligible for 2 accessories under this benefit code making a total of 3 accessories received.</p>

Code Changes

CODE	DESCRIPTION	NEW DOLLAR LIMIT	NEW NOTE
330140	Hearing Aid Digital BTE - Entry Level - Left	\$795	Note: All binaural requests for entry level hearing aids will have the client's choice of 3 accessories (including wireless accessories) included in the benefit grid price of \$795. All monaural orders will have the client's choice of 1 accessory. Clients with monaural orders will still be able to obtain their additional 2 accessories for a total of 3 using benefit code 330190 - Wireless Accessories.
330145	Hearing Aid Digital BTE - Entry Level - Right	\$795	
330150	Hearing Aid Digital ITE - Entry Level - Left	\$795	
330155	Hearing Aid Digital ITE - Entry Level - Right	\$795	
330160	Hearing Aid Digital ITC - Entry Level - Left	\$795	
330165	Hearing Aid Digital ITC - Entry Level - Right	\$795	
330170	Hearing Aid Digital MC - Entry Level - Left	\$795	
330175	Hearing Aid Digital MC - Entry Level - Right	\$795	
330180	Hearing Aid Digital CIC - Entry Level - Left	\$795	
330185	Hearing Aid Digital CIC - Entry Level - Right	\$795	
320518	Accessories - Ear Molds - Left	\$45	-
320613	Accessories - Ear Molds - Right	\$45	-

CODE	DESCRIPTION	NEW NOTE
327905	Hearing Aid Digital BTE - Intermediate - Left	Note: All hearing aid requests for intermediate and advanced level hearing aids will include the client's choice of 3 accessories (including wireless accessories) included in the benefit grid price of the hearing aid. Clients who have received hearing aids prior to the implementation of the Agreement effective 01 May 2016 and who are not eligible for replacement of hearing aids are eligible for 3 accessories including wireless accessories under the wireless accessories benefit code.
327907	Hearing Aid Digital BTE - Intermediate - Right	
328100	Hearing Aid Digital - Custom - ITE - Intermediate - Left	
328105	Hearing Aid Digital - Custom - ITE - Intermediate - Right	
328107	Hearing Aid Digital - Custom - Canal - Intermediate - Left	
328109	Hearing Aid Digital - Custom - Canal - Intermediate - Right	
328110	Hearing Aid Digital - Custom - MC - Intermediate - Left	
328115	Hearing Aid Digital - Custom - MC - Intermediate - Right	
328117	Hearing Aid Digital - Custom - CIC - Intermediate - Left	
328119	Hearing Aid Digital - Custom - CIC - Intermediate - Right	
327910	Hearing Aid Digital BTE - Advanced - Left	
327915	Hearing Aid Digital BTE - Advanced - Right	
328205	Hearing Aid Digital - Custom - ITE - Advanced - Left	
328207	Hearing Aid Digital - Custom - ITE - Advanced - Right	
328210	Hearing Aid Digital - Custom - Canal - Advanced - Left	
328215	Hearing Aid Digital - Custom - Canal - Advanced - Right	
328217	Hearing Aid Digital - Custom - MC - Advanced - Left	
328219	Hearing Aid Digital - Custom - MC - Advanced - Right	
328220	Hearing Aid Digital - Custom - CIC - Advanced - Left	
328225	Hearing Aid Digital - Custom - CIC - Advanced - Right	
328209	Hearing Aid Digital - Advanced - Half Shell - Left	
328211	Hearing Aid Digital - Advanced - Half Shell - Right	
328214	Hearing Aid Digital - Advanced - Low Profile - Left	
328216	Hearing Aid Digital - Advanced - Low Profile - Right	

Terminated Codes

CODE	DESCRIPTION
327019	DIR/Multi Mic - Left
327020	DIR/Multi Mic - Right

Abbreviations

CY Calendar year
CA Clinical Audiologist
HP Hearing Instrument Practitioner
MAC Medical Authorization Centre

Providers must not charge VAC clients more than other clients who are residents of the province.

Should you have any questions, please contact Medavie Blue Cross Provider Inquiry at 1-888-261-4033.

Thank you for the ongoing care and service you provide to our Veterans.